

InceyWinceys Day Nursery

19/03/2020

Dear Parents and Carers

In these uncertain times, I wanted to write and convey as much information as I currently have, following the announcement yesterday stating schools and nurseries would shut from Monday 23rd March. We will be duty bound to follow this advice, except for children of “key workers” (we are awaiting a definitive list to clarify which families that includes).

Our number one priority at the moment- along with the health and safety of all of our children, families and staff- is the security of the future of the nursery and our staffing team, and maintaining the quality of care we can provide to the children we are permitted to have on site.

We have made a commitment to pay staff in full for the duration this period of crisis, however due to the reduced number of children we will be able to provide care for from Monday 23rd March has plummeted we have to be realistic with the balancing of incomings and outgoings. For this reason, we hope the Government can help reduce the deficit and we will be able to reduce the fees due for families not currently able to use the nursery. We understand the strain this unprecedented situation is putting on everyone and are working hard to find creative solutions around this issue.

Due to the announcement made by Boris Johnson, our staff are now also deemed “key workers” and we are being particularly mindful of those with children and vulnerable relatives at home, or those who fall into the vulnerable category themselves.

However we are working on a contingency plan that will ensure we can remain open on skeleton staffing for the children of “key workers” and look forward to providing a vital service during this time, whilst hoping to be able to reopen to all families as soon as we are given permission to.

We will be trying our best to keep care consistent, but please bear with us as we try to adapt the shifts and ensure we are keeping children safe, some staff may be redeployed for their own safety, or to help meet ratios in other rooms. Likewise, there have been issues with food stock in our suppliers so meals will be dependent on availability and discretionary from the chef.

We are also hoping to use this time constructively and disinfect, redecorate and generally make improvements we struggle to make when we are fully occupied.

I would like to thank all parents who have been in touch, particularly those offering to pay in full while we are closed, as that will help ensure the nursery can continue running on these low numbers and reopen as soon as we are permitted.

If you meet the “key worker” status please send me an email and I will confirm that your child will indeed be permitted to attend from next week. If I have not already called you today I would really appreciate it if you could email me your profession to help me finalise a list in advance of the next update.

10-12 Eastwood Close, South Woodford, London, E18 1BX
www.inceywinceys.co.uk Tel: 0208 518 8001
Registered Company No: 6964545

InceyWinceys Day Nursery

If you have any queries on the contents of this letter, please do not hesitate to contact me on 0208 518 8001 option 1 for the office or by email at inceywinceys@rocketmail.com.

Thank again for all your support

Yours sincerely



April Rohen

Manager

Incey Winceys Day Nursery

10-12 Eastwood Close, South Woodford, London, E18 1BX
www.inceywinceys.co.uk Tel: 0208 518 8001
Registered Company No: 6964545